



**Note:** This document reflects a summary of PSAP information collected by the Interoperable Communications Standards Group in 2009. The basis for the summary was written surveys submitted by the agencies, telephone surveys completed by members of the ICSG and OJA. Comments on this document should be directed to david.spenner@wi.gov.

	AGENCY NAME	SECONDARY PSAP NAME	PSAP LOCATION (CITY)	PD	FIRE	EMS	HOURS	EMERGENCY MEDICAL DISPATCH
1	ADAMS COUNTY SO		Friendship	X	X	X	24 HRS	No
2	ASHLAND COUNTY SO		Ashland	X	X	X	24 HRS	No
3	BARRON COUNTY SO		Barron	X	X	X	24 HRS	Yes
4		RICE LAKE PD	Rice Lake					No
5	BAYFIELD COUNTY PUBLIC SAFETY		Washburn	X	X	X	24 HRS	No
6	BROWN COUNTY PUBLIC SAFETY		Green Bay	X	X	X	24 HRS	Yes - NACP
7		ASHWAUBENON PUBLIC SAFETY	Ashwaubenon	X	X	X	24 HRS	Yes
8	BUFFALO COUNTY SO		Alma	X	X	X	24 HRS	No - Moving towards it
9	BURNETT COUNTY SO		Siren	X	X	X	24 HRS	No
10	CALUMET COUNTY SO		Chilton	X	X	X	24 HRS	No
11		NEW HOLSTEIN PD (Backup for Calumet Co.)	New Holstein	X	X	Capable	M-F 7A-6:30P	No
12	CHIPPEWA COUNTY SO		Chippewa Falls	X	X	X	24 HRS	Yes
13		CHIPPEWA FALLS PD (Backup for Chippewa Co.)	Chippewa Falls	X	X	X	24 HRS	Yes
14		HALLIE PD	Town of Hallie	X			M-F 8A-5P	No
15	CLARK COUNTY SO		Neillsville	X	X	X	24 HRS	No

16	COLUMBIA COUNTY SO		Portage	X	X	X	24 HRS	No - Possible in future
17		PORTAGE PD	Portage	X	X	X	24 HRS	Yes
18		WISCONSIN DELLS PD	Wisconsin Dells	X	X	X	24 HRS	Yes
19	CRAWFORD COUNTY SO		Prairie Du Chien	X	X	X	24 HRS	No
	<b>AGENCY NAME</b>	<b>SECONDARY PSAP NAME</b>	<b>LOCATION</b>	<b>PD</b>	<b>FIRE</b>	<b>EMS</b>	<b>HOURS</b>	<b>EMERGENCY MEDICAL DISPATCH</b>
20	DANE COUNTY Public Safety Center		Madison	X	X	X	24 HRS	Yes - Both EMS and Fire
21		FITCHBURG PD	Fitchburg	X			24 HRS	No
22		MIDDLETON PD	Middleton	X	Capable	Capable	24 HRS	No
23		MONONA PD	Monona	X	X	X	24 HRS	No - Previous user, now transfers EMD to Dane Co.
24		STATE CAPITOL PD	Madison	X			24 HRS	No
25		STOUGHTON PD	Stoughton	X			24 HRS	No
26		SUN PRAIRIE PD	Sun Prairie	X	X	X	24 HRS	No
27		UW MADISON PD	Madison	X			24 HRS	No
28	DODGE COUNTY SO		Juneau	X	X	X	24 HRS	No - EMD-certified, but concerned about cost and getting agencies onboard
29		MAYVILLE PD	Mayville	X	X	X	M-F 7:30A-12P Some WK	No
30	DOOR COUNTY SO		Sturgeon Bay	X	X	X	24 HRS	Yes
31	DOUGLAS COUNTY SO		Superior	X	X	X	24 HRS	Yes
32	DUNN COUNTY SO		Menomonie	X	X	X	24 HRS	No
33	EAU CLAIRE EMERGENCY CENTER		Eau Claire	X	X	X	24 HRS	Yes
34		TOWNSHIP FIRE INC. (Does not directly handle 911 and is the backup for fire services)	Eau Claire		X		24 HRS	No
35	FLORENCE COUNTY SO		Florence	X	X	X	24 HRS	No
36	FOND DU LAC COUNTY SO		Fond Du Lac	X	X	X	24 HRS	No
37	FOREST COUNTY SO		Crandon	X	X	X	24 HRS	No

	AGENCY NAME	SECONDARY PSAP NAME	LOCATION	PD	FIRE	EMS	HOURS	EMERGENCY MEDICAL DISPATCH
38	GRANT COUNTY SO		Lancaster	X	X	X	24 HRS	No - Plan to move to it soon
39		PLATTEVILLE PD	Platteville	X	X	X	24 HRS	No
40	GREEN COUNTY SO		Monroe	X	X	X	24 HRS	No
41		BRODHEAD PD	Brodhead	X	X	X	24 HRS	No
42		MONROE PD	Monroe	X	X	X	24 HRS	No
43	GREEN LAKE COUNTY SO		Green Lake	X	X	X	24 HRS	No
44	IOWA COUNTY SO		Dodgeville	X	X	X	24 HRS	No - Not anytime time in the near future
45	IRON COUNTY SO		Hurley	X	X	X	24 HRS	No
46	JACKSON COUNTY SO		Black River Falls	X	X	X	24 HRS	No
47	JEFFERSON COUNTY SO		Jefferson	X	X	X	24 HRS	No - No plans to move to EMD
48		FORT ATKINSON PD	Fort Atkinson	X	X	X	24 HRS	No - Not in the immediate future
49		WATERTOWN PD	Watertown	X	X	X	24 HRS	No
50	JUNEAU COUNTY SO		Mauston	X	X	X	24 HRS	No - Some EMD training / pre-arrival instructions, no formal system
51	KENOSHA CITY/COUNTY JT SERVICES		Kenosha	X	X	X	24 HRS	Yes
52	KEWAUNEE COUNTY SO		Kewaunee	X	X	X	24 HRS	No
53		ALGOMA PD (Backup for Kewaunee Co.)	Algoma					
54	LA CROSSE DISPATCH CENTER		La Crosse	X	X	X	24 HRS	Yes
55		GUNDERSON-LUTHERAN DISPATCH	La Crosse			X	24 HRS	Yes - In one county, would like to expand
56	LAFAYETTE COUNTY SO		Darlington	X	X	X	24 HRS	No - Being considered
57	LANGLADE COUNTY SO		Antigo	X	X	X	24 HRS	No
58	LINCOLN COUNTY SO		Merrill	X	X	X	24 HRS	No
59		TOMAHAWK PD	Tomahawk	X	X	X	MF 7A -3A, 11A-3A WKND	No

	AGENCY NAME	SECONDARY PSAP NAME	LOCATION	PD	FIRE	EMS	HOURS	EMERGENCY MEDICAL DISPATCH
60	MANITOWOC COUNTY SO		Manitowoc	X	X	X	24 HRS	Yes
61	MARATHON COUNTY SO		Wausau	X	X	X	24 HRS	Yes - Powerphone
62	MARINETTE COUNTY SO		Marinette	X	X	X	24 HRS	No - No funding for training
63	MARQUETTE COUNTY SO		Marquette	X	X	X	24 HRS	No
64	MENOMINEE COUNTY SO		Menominee	X	X	X	24 HRS	No - Funding for training was cut
65	MILWAUKEE COUNTY SO		Milwaukee	X	Capable	Capable	24 HRS	No
66		BAYSIDE - FOX POINT - RIVER HILLS	Village of Bayside?	X			24 HRS	No
67		NORTH SHORE PUBLIC SAFETY COMM CTR	Milwaukee?	X	X	X	24 HRS	No
68		BROWN DEER PD	Village of Brown Deer	X			24 HRS	No
69		CUDAHY PD	Cudahy	X	X	X	24 HRS	No - Response time does not allow for instructions
70		FRANKLIN PD	Franklin	X	X	X	24 HRS	No
71		GREENDALE PD	Greendale	X	X	X	24 HRS	No
72		GREENFIELD PD	Greenfield	X	X	X	24 HRS	No - Would like to, but have insufficient funding
73		HALES CORNERS PD	Village of Hales Corner	X	X	X	24 HRS	No
74		MILWAUKEE PD	Milwaukee	X	Capable	Capable	24 HRS	No
75		MILWAUKEE FD	Milwaukee		X	X	24 HRS	Have pre-arrival instructions - plan to move to system (unknown) soon
76		OAK CREEK PD	Oak Creek	X	Starts 6/3		24 HRS	No
77		SOUTH MILWAUKEE PD	South Milwaukee	X			24 HRS	No
78		ST. FRANCIS PD	St. Francis	X	X	X	24 HRS	No - Currently no plans
79		UW MILWAUKEE PD	Milwaukee	X			24 HRS	No
80		WAUWATOSA PD	Wauwatosa	X	X	X	24 HRS	No
	AGENCY NAME	SECONDARY PSAP NAME	LOCATION	PD	FIRE	EMS	HOURS	EMERGENCY MEDICAL DISPATCH



103		TOWN OF MT. PLEASANT	Town of Mt. Pleasant	X	X	X	24 HRS	Yes
104		VILLAGE OF STURTEVANT	Village of Sturtevant	X	X	X	24 HRS	Yes - Powerphone books
105		CITY OF BURLINGTON	Burlington	X	X	X	24 HRS	No - No plans to move to EMD
106		TOWN OF CALEDONIA	Town of Caledonia	X	X	X	24 HRS	No - No plans to move to EMD
107	RICHLAND COUNTY SO		Richland Center	X	X	X	24 HRS	Yes - All dispatchers are certified
108		RICHLAND CENTER PD	Richland Center	X			M-F 8A-5P	No
109	ROCK COUNTY COMM CTR		Janesville	X	X	X	24 HRS	Yes - APCO
110	RUSK COUNTY SO		Ladysmith	X	X	X	24 HRS	No - Would like to, but have insufficient funding
111	SAINT CROIX SO		Hudson	X	X	X	24 HRS	No - Possible funding in 2011
112	SAUK COUNTY SO		Baraboo	X	X	X	24 HRS	Yes - Powerphone books
113		REEDSBURG PD	Reedsburg	X	X	X	24 HRS	No - Would like to, but have insufficient funding
114	SAWYER COUNTY SO		Hayward	X	X	X	24 HRS	No - Limited Staffing
115	SHAWANO COUNTY SO		Shawano	X	X	X	24 HRS	No - Was Priority Dispatch-certified previously (budget + training issues)
116	SHEBOYGAN COUNTY SO		Sheboygan	X	X	X	24 HRS	No - Possibly in the future
117		KOHLER PD	Village of Kohler	X			M-F 7A-4P	No
118		PLYMOUTH PD	Plymouth	X			M-F 7A-5P	No
119		SHEBOYGAN PD	Sheboygan	X	X	X	24 HRS	Yes - APCO
120		SHEBOYGAN FALLS PD	Sheboygan Falls	X			M-F 8A-9P	No
121	TAYLOR COUNTY SO		Medford	X	X	X	24 HRS	Yes - Powerphone books
		<b>AGENCY NAME</b>	<b>SECONDARY PSAP NAME</b>	<b>PD</b>	<b>FIRE</b>	<b>EMS</b>	<b>HOURS</b>	<b>EMERGENCY MEDICAL DISPATCH</b>
122	TREMPEALEAU COUNTY SO		Whitehall	X	X	X	24 HRS	No
123	VERNON COUNTY SO		Viroqua	X	X	X	24 HRS	No - Possibly in the future
124	VILAS COUNTY SO		Eagle River	X	X	X	24 HRS	Yes - Powerphone books



147	WINNEBAGO COUNTY SO		Oshkosh	X	X	X	24 HRS	Yes - Priority Dispatch
148	WISCONSIN STATE PATROL							
149		DISTRICT 1 - Southwest	Deforest	X			24 HRS	No
150		DISTRICT 2 - Southeast	Waukesha	X			24HRS	No
151		DISTRICT 3 - Northeast	Fond Du Lac	X			24HRS	No
152		DISTRICT 4 - North Central	Wausau	X			24 HRS	No
153		DISTRICT 5 - Southwest	Tomah	X			24 HRS	No
154		DISTRICT 6 - Northwest	Eau Claire	X			24 HRS	No
155		DISTRICT 7 (Supervised by District 6)	Spooner	X			6A-11A	No
156	WOOD COUNTY SO		Pittsville	X	X	X	24 HRS	No - Possibly in the future
157		MARSHFIELD (Transferred to Wood Co. - Tower site is backup now)	Marshfield					