

# No Cost Training Opportunity on NextGen 911

*Next Generation 9-1-1 (abbreviated NG9-1-1) refers to an initiative aimed at updating the 9-1-1 service infrastructure in the United States and Canada to improve public emergency communications services in a wireless mobile society. In addition to calling 9-1-1 from a phone, it intends to enable the public to transmit text, images, video and data to the 9-1-1 center.*

The Wisconsin Department of Justice's Crime Information Bureau - Interoperability Unit and the Interoperability Council is hosting four (4) training sessions on NextGen 911. The training will be conducted by representatives from the U.S. Department of Homeland Security, Office of Emergency Communications, Interoperable Communications Technical Assistance Program (USDHS/OEC/ICTAP).

This training is intended to help our public safety community, local government representatives and elected officials understand the technical, financial and strategic issues associated with this emerging technology.

Representatives from state agencies and associations will be on hand to address specific Wisconsin initiatives relating to 911 and NextGen 911.

## Locations

- **Monday May 2, 2016** - Brown County Public Safety Communications, 3030 Curry Lane, Green Bay, WI 54311
- **Tuesday, May 3, 2016** - Marathon County/UW-Extension Training Center, 212 River Drive, Wausau, WI 54403
- **Wednesday, May 4, 2016** - Myrick Park Center, Marshview Room, 789 Myrick Park Drive, La Crosse, WI 54601
- **Thursday, May 5, 2016** - UW-Whitewater Hyland Hall, Timmerman Auditorium, 809 W. Starin Road, Whitewater, WI 53190

## Morning Session (9:00 AM to 12:00 PM) - NextGen 911 Overview/Technical

This session is intended for 9-1-1 operators, communications personnel, and state officials who are interested in learning about Next Generation 9-1-1 (NG9-1-1) and the technical and procedural challenges associated with integrating digital communications into their day-to-day operations.

Topics will include standardized interfaces, technology transition, integration, and deployment, technology assessments, (multi-media) messages, and supporting data and communications needs for coordinated incident response and management.

## Afternoon Session (1:30 PM – 4:30 PM) - NextGen 911 Strategic/Planning

This session will examine best practices from other jurisdictions that have successfully procured and deployed NG9-1-1 services. Instructors will provide up-to-date information regarding NG9-1-1 systems and their capabilities and provide a comprehensive list of the factors that should be considered when selecting a NG9-1-1 system that meets their agency's needs.

Topics will include strategic planning for NG9-1-1 implementation and operations, call handling processing and procedures, regulatory and legislative issues, funding, and planning.

## Registration

Due to seating capacity at some locations, we are asking attendees to RSVP by Friday, April 22, 2016 to: **Gene Oldenburg**, Statewide Interoperability Coordinator (SWIC) at: [oldenburger@doj.state.wi.us](mailto:oldenburger@doj.state.wi.us).

Please include the following information:

Name:

Title/Rank:

Agency:

Email:

Preferred Training Location:

Session:      ( ) Morning Only

( ) Afternoon Only

( ) Both AM/PM